

| Company | Surname | Name | Job title |
|-------------------------------------|----------------|-------------|--|
| 1C-RARUS | Aslanov | Oleg | Head of Sales department |
| ABBYY language services | Gershenovich | Anna | Head of Telemarketing department |
| Alpina publisher | Sidorova | Olga | Head of Customer relationship department |
| Analytical banking journal | Kunetman | Gertruda | Observer |
| Apex Berg Contact Center Consulting | Kasyun | Valentin | Expert |
| AUDIOTELE | Voronova | Tatiana | Director of Ryazan office |
| AUDIOTELE | Kartavenko | Julia | Project manager in Tver office |
| AUDIOTELE | Kucherenko | Tatiana | Director of Tver office |
| AUTOASSISTANCE | Martynov | Aleksey | Head of Telemarketing department |
| Bank of Moscow | Ignatkina | Irina | Head of telephone sales department |
| BCS company | Kolmogorova | Irina | Head of department |
| BCS company | Makarenko | Ivan | Head of Distance sales department |
| Beeline | Bandalet | Maria | Head of internet services special programs support |
| Beeline | Revina | Elena | Head of Internet services sales group |
| BEEPER | Popov | Konstantin | Head of Sales department |
| Berner&Stafford | Dozortsev | Vadim | Managing partner |
| bSimple Digital | Aliev | Ramin | CEO |
| bSimple Digital | Vinogradov | Ruslan | Account director |
| C3Vision | Solodko | Natalia | Director of Customer relationship department |
| CFIN.ru | Kluev | Vladimir | Manager |
| CRM-Agency | Storozheva | Albina | Project and training manager |
| Eldorado | Manucharova | Galina | Director of contact center |
| Enghouse Interactive | Arhipova | Lina | Regional director |
| ExpoForum | Baranova | Olga | Head of contact section |
| Gazprombank | Bantsekin | Anatoliy | Head of Distance sales department |
| Gazprombank | Larina | Irina | Head of Distance customer service department |
| Global Bilgi | Antonov | Vitaliy | Head of operation department in Kiev |
| Global Bilgi | Orel | Svetlana | Business development manager in Russia |
| Individual enterprener | Shtaub | Alla | CEO |
| Ingate Advertising | Netikova | Evgeniya | |

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| Innovation | Aleksandrovskaya | Tatiana | Head of Training company |
| Key contact | Hazanova | Diana | Project manager |
| Kommersant kartoteka | Bikova | Kira | Head of Sales department |
| Leto bank | Shafigullina | Alsu | Head of department |
| Library of loyalty | Us | Vladislav | Editor-in-Chief |
| M.video | Serdyukova | Irina | |
| Mobile TeleSystems | Boshkov | Vadim | Head of Sales department |
| NAUMEN | Pochukaeva | Julia | Head of Telemarketing department |
| NAUMEN | Sadovskiy | Aleksey | Director of CC automatization in Russian and CIS |
| NEWCONTACT | Galilov | Aleksander | Head of Sales department |
| Orion Express | Yachmennikova | Elena | Commercial director for VAS |
| Orion Express | Koroleva | Irina | Head of Sales and development |
| Priorbank | Belobrovik | Elena | Economist |
| Prostoy business | Loy | Irina | Director of development department |
| Quorum | Maltsev | Stepan | CEO |
| Retail | Baskakova | Irina | Journalist |
| Rossgostrakh | Bogdashkina | Lada | Head of Customer relationship business support department |
| Rossgostrakh | Novitskaya | Tatiana | Head of Single contact center |
| Rostelecom contact center | Perlina | Elena | Head of department |
| Rusfinance bank | Konstantinova | Ludmila | Deputy director of department |
| Rusfinance bank | Kuznetsov | Kirill | Head of Telemarketing department |
| Shopping Live | Evlahova | Ekaterina | |
| Speech Technology Center | Beigman | Anna | |
| Stone Hedge | Guseva | Valentina | Head of contact center |
| Sunflower Communications | Aminov | Farit | Director |
| Sunflower Communications | Vissarionov | Sergey | CTO |
| Sunflower Communications | Vishniakov | Sergey | CEO |
| Takscom | Voytova | Elena | Head of Support and service department |
| TELECONTACT | Bulavko | Kristina | Commercial director |
| TELECONTACT | Sadovsky | Denis | CEO |
| Telemarketing academy | Nozdrin | Aleksey | Head of development department |
| Telemarketing academy | Haustova | Galina | Managing partner |
| Teleopti | Tarasov | Valeriy | Director of Teleopti office in Russia and CIS |
| Tinkoff Credit Systems | Kamaletdinova | Albina | Head of Sales and customer service department |
| Tricolor TV | Efimova | Tatiana | Sales support manager |

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| TRUST National bank | Filippskaya | Ekaterina | Director of customer support department |
| TRUST National bank | Togonidze | Dali | Head of Customer support department |
| VipmeCom | Egorova | Natalia | Head of service |
| VipmeCom | Krasikova | Elena | Head of department |
| VTB Insurance | Moiseenko | Julia | Head of Telemarketing department |
| VTB Insurance | Telyshev | Roman | Head of customer data bases department |
| VTB24 bank | Kruchkova | Olga | Head of Telemarketing department |
| Webinar.Ru | Samogaeva | Ekaterina | Sales director |
| Yves Rocher Vostok | Komissarova | Olga | Operation manager in call center |
| ZOOM International | Bolshakov | Sergey | Regional manager |
| ZOOM International | Butanaev | Aleksey | Regional manager |
| Digest press | Arnautova | Marina | Editor-in-Chief |

